

Terms and Conditions

Booking

- Places are booked on a first-come-first-served basis.
- A completed booking form and full payment is required to confirm the booking.

Payment

- Full payment can be made by ebac, PayPal or cheque.
- Payment for a class must be made at least 1 week prior to the class.
- On booking and paying for a class(es) you will receive a booking and payment confirmation by email.

Cancellation

- How To Cook retains the right to cancel or postpone a class due to unavoidable circumstances or if a class is under-subscribed. In such a case, How To Cook will notify all confirmed attendees as soon as possible and offer full refunds or alternative places on a later class.

Attending a Class

- Those attending (or their parents if appropriate) must notify How To Cook of any food allergies.
- How To Cook will ask all attendees (or their parents if appropriate) for permission to use photos taken during classes on How To Cook media and promotional material.
- To ensure that the class runs smoothly, please turn up on time for the beginning of the class. We kindly ask that you arrive no earlier than 10 minutes before your class as we will be preparing for your class until this time.
- If you cannot make it for any reason, please let us know as soon as you can. We spend time preparing for each class and purchasing fresh food to ensure we provide you with the best possible ingredients and experience for yourself and fellow participants.
- We supply all your ingredients, aprons and recipes. Containers will be provided for any food that can be taken home.

Refund policy

- Confirmed bookings cannot be refunded. However, if cancellations are notified more than a week in advance of the class booked, the booking can be transferred to a later class or to another person for the same class.

Gift Voucher Terms and Conditions

- Upon receipt of a completed order form and appropriate payment, How To Cook will send you a receipt of confirmation by email, giving you a unique code.
- The gift voucher will either be emailed or posted to the address to be supplied by you.
- Gift vouchers are redeemed by either emailing or telephoning How To Cook to select the class of choice. It will be necessary to supply the gift voucher number when doing this.
- The Terms and Conditions set out on www.howtocook.org.uk will apply to all bookings made with a gift voucher.
- Gift vouchers are not refundable in any circumstances but are transferable to another person.

Release of Liability

- When participating in a How To Cook class, whereby the attendee will be around or using sharp and potentially dangerous tools suitable to a kitchen environment, the attendee releases, indemnifies and excludes How To Cook from all liability of any kind for any damage or injury incurred while attending or visiting How To Cook classes. The attendee understands these terms and conditions and accepts the inherent risks of a kitchen environment when they make a full payment for a scheduled class.

Damage/loss of personal property

- How To Cook will take all necessary care, but accepts no responsibility for the damage to, or loss of merchandise left in the venue prior to, during or after a class. How To Cook is not responsible for the loss or damage of personal items in any form.

Damage/loss of cookery property

- The attendee may be held financially responsible for any damage to or loss of How To Cook property during the class. The cost of repairing or replacing property as a result of inappropriate conduct will be charged to the attendee.